



Patients for Patient Safety Canada

October 13, 2010



Building a Safer Health System
Accroître la sécurité du système de santé

www.patientsafetyinstitute.ca
www.securitedespatients.ca

The Development of PFPSC

- First in-country group to develop national strategy and infrastructure
- Our Vision: Every Patient Safe.
- Our Mission: We champion the patient voice to advance safe healthcare.

The Evolution of PFPSC

- WHO Initiative
- London Declaration
- San Francisco
- Vancouver
- Winnipeg
- Where we are today:
 - Patient led organization that is a program of CPSI
 - An important patient voice for CPSI
 - PFPSC with the support of CPSI works to make “every patient safe”

- What does PFPSC want to accomplish ?
 - Provide a forum for patients to speak about their experiences with a focus on sharing learning opportunities for improvement;
 - Program goals:
 - To realize full disclosure about adverse events;
 - To incorporate the patient experience in patient safety research;
 - To involve patients and families in care decisions;
 - To be continual learners and educators about patient safety.
 - Collaborate and align with other organizations to further the patient safety agenda;

Progress to date

- Development of Patients For Patient Safety Canada website www.patientsforpatientsafety.ca
- Development of materials for public and provider education
 - Disclosure Guidelines
 - SSSL Checklist public education flyer
- Speaking engagements – personal, PFPSC
- Engaging health organizations and others in the patient safety community
- Engaging the media
- Aligning with WHO/CPSI initiatives

- Local/Regional/Provincial/Territorial
 - Member presentation to government ministries
 - Presentation at patient safety conferences
 - Representation on government initiatives
 - Members on CPSI working groups
- National/International
 - Authored forward of the *Canadian Disclosure Guidelines*
 - Participation in Pan American Health Organization
 - Patient representative on Accreditation Canada Advisory Council

Next Steps

- Promote PFPSC
 - broadly throughout Canada and with partner organizations
 - a visible partner in patient safety
- Raising awareness of the importance of patient and family involvement
 - with the public, various media and with healthcare leaders
- Achieving program goals
 - Every patient safe

The Health Professionals Role

- Create a user friendly environment
- Use your most readily available resource-
the patient and family
- Patients need honesty and transparency
- Be a change agent

Food for Thought.....

- *“You must be the change you wish to see in the world”-Ghandi*
- *“Long after we remember the words you used, we’ll remember how you made us feel”-Deb Prowse, PFPSC*
- *“You can be a thunderstorm in someone’s day or you can be their rainbow”-Donna Davis, PFPSC*
- *“To err is human, to cover up unforgiveable, and to fail to learn inexcusable”-Sir Liam Donaldson, WHO*

The London Declaration

*“In honor of those who have died,
those left disabled,
our loved ones today
and the world’s children yet to be born,
we will strive for excellence,
so that all involved in healthcare
are as safe as possible as soon as possible.
This is our pledge of partnership.”*

QUESTIONS