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Improving care for seniors living
with dementia in long-term care

Driver Diagram Addendum

High Impact Changes

PRIMARY DRIVERS	HIGH IMPACT CHANGE IDEAS
1 Appropriate antipsychotic use in residential care	» Use antipsychotic medications only when appropriate and following recurrent assessment » Enhance interprofessional medication review processes; specifically, review antipsychotic medications more frequently*
2 Best practice management for residents with BPSD	» Introduce BPSD Algorithm as the basis for BPSD recognition and assessment using case studies, quizzes, etc. to make the Algorithm accessible » Trial and review non-pharmacological strategies before considering antipsychotic medications » Enable a change in staff responsibilities to address resident needs 24/7 e.g. sit with residents and talk, play cards, more staff at the end of the day, during "sun-downing" » Deliver enhanced education about dementia and BPSD for all staff/residents/families/caregivers* » Work with family/caregivers and care team to plan person-centred responses to BPSD during care delivery, and document during care plan
3 Enhance teamwork and communication in workplace and workflow	» Implement focused team huddles on units* » Support an environment of respectful communication, teamwork and learning (e.g. use Culture Toolbox*) » Identify local champions to support staff during challenging care situations » Debrief with staff following incidents resulting in harm associated with BPSD » Have leaders spend time with direct care staff, residents and families/caregivers to hear about issues and concerns on the unit/village/home*
4 Resident care planning for quality of life and safety	» Track, communicate and follow up on observations from all levels of staff and family/caregivers » Develop interprofessional resident care planning sessions » Implement behaviour tracking for a residents exhibiting BPSD » Involve family/caregivers in all of the above (e.g. resident behaviour tracking, interprofessional care planning and care reviews*)

*These changes may be considered an "enabler" for other change ideas

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